



allison y huang – experience designer

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Education

Carnegie Mellon University

PITTSBURGH, PA

MPS in Design for Interactions,
expected May 2017

MA in Design, May 2016

Carnegie Mellon University

PITTSBURGH, PA

BS in Chemistry, May 2014

Minors in Communication Design and
Hispanic Studies

University and College Honors

Skills

Methods

service blueprinting, journey mapping,
user interviews, personas, scenarios,
bodystorming, participatory design,
speed dating, wireframing, rapid
prototyping, video prototyping

Tools

Adobe Creative Suite, Sketch, Figma,
InVision, HTML/CSS, Processing and
p5.js, Arduino

Craft

photography (film and digital),
calligraphy, hand-lettering, digital
illustration, bookbinding

Experience

Carnegie Mellon University: Teaching Assistant for Transition Design Seminar

PITTSBURGH, PA. JANUARY 2017-PRESENT

- Support lectures and discussions in tandem with instructors and student discussion leaders
- Manage course logistics and grading

Adaptive Path at Capital One: Service Experience Design Intern

SAN FRANCISCO, CA. JUNE 2016-AUGUST 2016

- Collaborated with stakeholders across departments to design more seamless experiences for Money Coaching participants
- Designed and conducted interviews with money coaches, bankers, and financial advisors
- Wrote a guide and conducted a workshop on InDesign's Data Merge for service blueprinting and project cards
- Prepared for and wrote about an interview with a keynote speaker in advance of Adaptive Path's UX Week

Carnegie Mellon University: Writing Assistant for the School of Design Website

PITTSBURGH, PA. JANUARY 2016-DECEMBER 2016

- Interviewed students, faculty, and alumni about significant School of Design news
- Wrote articles for news features and alumni profiles at design.cmu.edu

Carnegie Mellon University: Research Assistant for the Learning Environments Lab

PITTSBURGH, PA. AUGUST 2015-DECEMBER 2015

- Observed use of studio spaces for both collaborative and independent learning
- Interviewed students to understand how they used the space and why
- Designed experiments to see how various factors affected use of the space

Adventures in Missions: World Racer

11 COUNTRIES. SEPTEMBER 2014-JULY 2015

- Supported local community organizations however they deemed most appropriate
- Designed advertising materials for a music camp at Hunnington Retreat Centre in rural Zimbabwe
- Planned, designed advertising materials for, and implemented the first steps of a fundraiser for St. Nicholas' Home for the Blind in Penang, Malaysia
- Taught music, science, math, and English in Lusaka, Zambia and Siem Reap, Cambodia
- Tutored science, math, and English (in Spanish) to high school students in Quito, Ecuador

Carnegie Mellon University: Undergraduate Researcher

PITTSBURGH, PA. JANUARY 2013-MAY 2014

- Designed and tested modified peptide nucleic acid molecules for use in antisense mRNA targeting drugs
- Prepared and presented a research poster designed for better science communication and outreach at an undergraduate research symposium
- Received an HHMI Summer Researcher Grant, Summer 2013